



## **Solheim Cup Volunteer Information Sheet**

On behalf of The 2019 Solheim Cup Volunteering Group, we are delighted that you are interested in being a part of an incredible experience when the Solheim Cup returns to the country to where the game began - Scotland, The Home of Golf.

The PGA Centenary Course, at Gleneagles, host of The 2014 Ryder Cup, will once again see Europe vs USA battle it out in one of the highlights of the golfing calendar.

Volunteers are crucial to the success of the Solheim Cup and we are looking for approximately 1,000 volunteers over the week of the Event. The Programme will encourage women and young people in particular to volunteer for The 2019 Solheim Cup as well as allowing both golfers and non-golfers to get involved and get the most out of the experience. Building on the ambition of creating the most inclusive Solheim Cup to date, there are opportunities for everyone no matter what your level of golf knowledge.

There are certain opportunities that require a good knowledge of golf and some that will require a good level of fitness. These opportunities are indicated on the below descriptions to help you decide what best suits you.

Whilst we would encourage you to be available for a minimum of 3 days or more to make the most of this incredible experience we appreciate this may not always be possible, so please feel free to indicate your availability during the registration process.

Please find further information regarding the Tournament and the description of volunteer opportunities below to assist you in your volunteer selections. Once you have read this information you can register your interest by visiting [www.solheimcup2019.com](http://www.solheimcup2019.com) and completing the application process. Please note that registration does not guarantee you will be selected. We very much hope you will join our volunteer family and help Scotland make the event one of the most successful ever.

Best wishes

Liz Taylor

Head Volunteer



**Further information:**

Solheim Cup Schedule (SUBJECT TO CHANGE)

Monday 9 <sup>th</sup> September	PING Junior Solheim Cup Practice Solheim Cup Practice
Tuesday 10 <sup>th</sup> September	PING Junior Solheim Cup – 6 foursomes & 6 fourballs matches Solheim Cup Practice & Press Conferences
Wednesday 11 <sup>th</sup> September	PING Junior Solheim Cup – 12 singles matches Solheim Cup Practice & Press Conferences
Thursday 12 <sup>th</sup> September	Solheim Cup Practice & Press Conferences Solheim Cup Opening Ceremony Day
Friday 13 <sup>th</sup> September	4 foursomes matches (AM) & 4 four-ball matches (PM)
Saturday 14 <sup>th</sup> September	4 foursomes matches (AM) & 4 four-ball matches (PM)
Sunday 15 <sup>th</sup> September	12 singles matches Solheim Cup Closing Ceremony
Monday 16 <sup>th</sup> September	<i>Contingency Day</i>

Volunteer Care

As a volunteer for the 2019 Solheim Cup, you will receive the following:

- Clothing package
- Meal voucher (one per day) for use onsite only at official food & merchandise vendors
- Allocated parking on site

You will have the possibility of buying a certain number of discounted general admission tickets. Further details on pricing and procedures to buy the tickets will be sent to you once selected.

The volunteer schedule will be organised so that you will also have a great opportunity to watch some golf. You will be notified of your schedule in advance of the event and you will be asked to list your preference when completing your registration form online.



## Available Roles

### **Administration**

Administration volunteers will be focused on assisting in the management of the Tournament, providing volunteers with an integral role whilst predominantly being based off the course.

#### Opportunities:

- Information services
- Clubhouse support
- Lost property
- Disabled assistance
- Accreditation
- Programme and drawsheet distribution
- Uniform distribution

#### Qualities:

- Friendly, approachable and welcoming
- Enjoy meeting new people
- Keen eye for detail
- Comfortable working with computers, data entry and technology
- Ability to communicate confidently in English (but English does not have to be your first language) or British Sign Language

### **Marshals**

The on-course Marshals perform a vital function at the Solheim Cup as they ensure players are not disturbed during play and spectators observe golf etiquette whilst all still enjoying their Solheim Cup experience.

The role of off-course Marshals will be just as crucial to ensure spectators have the best experience. As the Face of The Solheim Cup, off-course marshals will not only be here to provide information to spectators and guests but also to instill a general feeling of positivity and excitement about the event.

#### Opportunities:

- General on and off course management
  - o Ball spotters
  - o Grandstand supervision
  - o Practice ground
  - o PING Junior Solheim Cup
  - o On course refreshment distribution
  - o Opening and Closing ceremony (Thursday & Sunday)
  - o Wayfinding

#### Qualities:

- Friendly, approachable and welcoming
- Good level of fitness and mobility (comfortable walking all 18 holes)
- Good knowledge of golf etiquette preferable
- Ability to remain calm in stressful situations
- Ability to communicate confidently in English (but English does not have to be your first language) or British Sign Language



## Scoring

The Scoring volunteers provide a vital role at the Solheim Cup. Roles include:

### Opportunities:

- Walking scorers
- Carryboards
- Scoreboards
- Observers
- Markers
- Big screen operators

### Qualities:

- Friendly, approachable and welcoming
- Good level of fitness and mobility (comfortable walking all 18 holes)
- Good knowledge of golf etiquette and scoring system preferable
- Keen eye for detail
- Ability to communicate confidently in English (but English does not have to be your first language) or British Sign Language

## Media

With the world's media playing a vital role in sharing news and updates around the world, the media centre is a key hub of activity during the event. Media volunteers will assist the Solheim Cup PR & Communications team in a broad number of opportunities to support on-site media representatives.

### Opportunities:

- Media centre administration
- Accreditation
- Mixed zone
- Press conferences

### Qualities:

- Friendly, approachable and welcoming
- Comfortable working with technology
- Organised
- Ability to remain calm in stressful situations
- Ability to communicate confidently in English (but English does not have to be your first language) or British Sign Language

## Transportation

The Transportation volunteers will be responsible for transporting players, caddies, match officials, media and VIP guests around Gleneagles.

### Opportunities:

- On-course player transport
- Hotel transport
- Media transport

### Qualities:

- Friendly, approachable and welcoming
- Ability to remain calm in stressful situation
- Reliable
- Enjoy meeting new people
- Ability to communicate confidently in English (but English does not have to be your first language) or British Sign Language

To apply to be a Driver it is essential that Volunteers have a valid driver's license



### Television

The TV volunteers will be assisting the host broadcaster in a number of roles to successfully deliver the television programme to the live global TV audience.

#### Opportunities:

- Shot recording / logging
- Yardage information
- Club information
- Player stats
- Audio assistant
- Running of equipment (tripods, batteries, cameras, cable)

#### Qualities:

- Friendly, approachable and welcoming
- Comfortable working with technology
- Organised
- Ability to remain calm in stressful situations
- Ability to communicate confidently in English (but English does not have to be your first language) or British Sign Language

For all opportunities, we'll provide you with a volunteer manual, an induction and a health and safety briefing on site at the event so you're fully prepared for this incredible experience.

If you have any questions please contact [SC19volunteers@img.com](mailto:SC19volunteers@img.com) .